



WhatsApp Community Privacy Notice

Document Version Control

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Great Chart with Singleton Parish Council

Who we are

Great Chart with Singleton Parish Council is the Data Controller for the personal information collected in relation to the WhatsApp Community.

Contact Details

Aniko Szocs- Parish Clerk
Great Chart with Singleton Parish Council
Parish Office, Singleton Village Hall, Hoxton Close, Ashford, TN23 5LB

Email: theclerk@greatchartsingleton-pc.gov.uk

What information we collect

When you join the WhatsApp Community we may process:

- Your name (as displayed on WhatsApp)
- Your telephone number
- Messages you submit to the Community
- Communications relating to administration of the Community

Why we collect this information

We process your information to:

- Manage membership of the Community.
- Communicate Parish Council updates.
- Moderate discussions.
- Maintain a safe online environment.
- Respond to issues relating to Community administration.

Lawful Basis for Processing

The Council processes this information under:

Article 6(1)(e) UK GDPR

Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Council.

Where participation is voluntary, processing may also rely upon:

Article 6(1)(a) UK GDPR – Consent

You may withdraw your participation at any time by leaving the Community.

Visibility of Information

Please be aware that:

- Other members can see your phone number and WhatsApp profile information, subject to your own privacy settings.
- Messages posted within the Community are visible to other members.
- The Council cannot control how other members use information you choose to share.

Third-Party Processing

The Community operates through WhatsApp, a service owned by Meta.

The Parish Council does not control the processing of data by WhatsApp or Meta.

Members should review WhatsApp's privacy information before joining.

How long we keep information

Membership information will be retained only for as long as necessary to administer the Community.

Where communications relate to Council business, records may be retained in accordance with the Council's Retention Policy.

Your Rights

You have the right to:

- To remove yourself from the group
- Access your personal data.
- Request correction of inaccurate data.
- Request erasure where appropriate.
- Restrict processing in certain circumstances.
- Object to processing.
- Lodge a complaint with the Information Commissioner's Office (ICO).

Contacting the ICO

Information Commissioner's Office

Website: [Information Commissioner's Office](#)

Telephone: 0303 123 1113

Joining the Community

By joining the Great Chart with Singleton Parish Council WhatsApp Community, you acknowledge that:

- Your phone number may be visible to other members.
- Messages posted by you may be viewed by other members.
- The Community is governed by the WhatsApp Community Policy.
- Participation is entirely voluntary.