

Highway Improvements Team working in Partnership with Great Chart Parish Council Highway Improvement Plan (HIP)

Please read before completing:

- Your HIP is for new initiatives/measures/schemes in your community – it is NOT to be used as a maintenance log, as these MUST be logged using the online reporting tool via this link <https://www.kent.gov.uk/roads-and-travel/report-a-problem>
- Highway Improvement Plans will only be accepted if they are in this prescribed template format. PLEASE DO NOT ALTER IN ANY WAY.
- KCC is unable to guarantee that all your requests will be deliverable, but your Community Engagement Officer will advise this once they have been fully assessed/investigated.

HIP Version	Submitted by (Name)	HIP Submission Date	Record Of Meeting Dates with KCC Virtual or Face to Face	County Member	
1				Cllr Jeremy Eustace & Cllr Nick Wibberley	
Are you an active member of the Speedwatch Scheme?		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Are you an active member of the Lorry Watch Scheme?		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Name of HIP Representative	Cllr Malcolm Wiffen	Contact Telephone Number		Email Address	Malcolm.wiffen@greatchartsingleton.gov.uk
Name of Clerk	Aniko Szocs	Contact Telephone Number	01233 616923	Email Address	theclerk@greatchartsingleton-pc.gov.uk
Name of Chair	Cllr Malcolm Wiffen	Contact Telephone Number	01233 616923	Email Address	Malcolm.wiffen@greatchartsingleton-pc.gov.uk
KCC Project Manager Team	East Kent Community Engagement Team	Contact Telephone Number	03000 418181	Email Address	east.highwayimprovements@kent.gov.uk

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Live Priorities Record

Priority	Location	Has this issue been raised previously?	Problem/Concern	What are your objectives/ what options would you like KCC to consider?	KCC Comments
Please prioritise issues in the order of most importance	Please be as specific as possible	Y/N	Please provide details of any evidence that you have	Please refer to the Highway Information Pack. Whilst we will investigate specific requests, it is essential to be clear on what the problem is that is trying to be resolved so that we can work with you to ascertain the most suitable solution	This column is to be completed by the Community Engagement Officer ONLY
1.	The Street	Y	Speeding	Traffic Calming Measures	<p>15/11/2022- Design for entirety of The Street discussed and agreed that speed cushions are not appropriate and will likely prove very unpopular with residents of The Street due to noise.</p> <p>Agreed that a build out by the war memorial would be an appropriate starting point to alleviate the issue rather than going all in with the design as drawn. This would need to be funded by the PC.</p> <p>KCC to investigate if this is feasible and provide estimates to PC.</p> <p>16/11/2022- For a build out by the war memorial to be considered, this would need to be re-designed as a standalone scheme, considering the safety implications of it standing alone rather than part of the larger traffic calming design previously provided.</p> <p>This scheme will be subject to a design fee and a Road Safety Audit payable by the PC.</p>

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					<p>Design Fee= £1,006 Road Safety Audit= £995 Total= £2,001</p> <p>PC to confirm continuation to design phase.</p> <p>13/12/2022- PC decided not to continue with this scheme 23/11/2023-</p> <p>PC, KCC & County Member Charlie Simkins met to discuss this issue further, along with Ninn Lane.</p> <p>PC now in agreement to pay a design fee (£1,068 financial year of 23/24) for this to be drawn. This will also require a Road Safety Audit (£995). KCC to arrange invoice.</p> <p>KCC has explained that the narrow point on Ninn Lane would not be able to be made narrower as there is not a system of street lighting at this point and we are therefore not allowed to install hard measures due to safety issues.</p> <p>22/02/2024-</p> <p>Traffic surveys have been booked in for March 2024 to ascertain average speeds to determine justification for the installation of a build-out. Once results are back for KCC to contact PC to discuss further.</p> <p>ABC Conservation Officer contacted who has requested a design for the build out to be able to provide a definitive answer as to whether she</p>
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					<p>would support this. Once results from the survey are reviewed and the scheme is determined as feasible, then designs can be drawn. Planning & Advice believe this scheme could be designed to represent the surrounding area.</p> <p>Scheme cost will be determined at the point of design as prices are predicted to increase from April 2024.</p> <p>10/07/2025-</p> <p>The build out designs have been completed and the estimated cost is currently £28,982.78. This is not affordable for the parish or KCC.</p> <p>KCC to create a bid for funding though the Local Transport Plan (LTP) bids which occur roughly every January. Parish have stated they may be able to match fund the scheme to strengthen the bid.</p> <p>PC to conduct an informal engagement with the local residents and businesses to evidence support for the build out with the intention of slowing average speeds into the village. This is to be made clear that it is regarding the build out alone, not a 20mph limit at this time. If we can get the build out installed, we can then conduct further traffic surveys and hopefully evidence a reduction in average speeds to then support moving forward with a 20mph limit.</p> <p>Parish explained that there is a potential for S106 money as a back up plan, but this is not confirmed.</p> <p>18/12/2025-</p>
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					KCC is taking this forward for a funding bid for both the build out and 20mph limit in January 2026
2.	The Street Great Chart	Y	Speeding through the village	Reduction of the speed limit to 20 mph	<p>Traffic calming scheme outline design option including kerb realignments, buildouts/ priority working, tabletop junction, parking restrictions, improved gateways.</p> <p>15/11/2022- Speed limit change was put forward by the PC as an alternative plan to the closure of The Street.</p> <p>Not suitable for implication due to distance issues. Speed limits should be at least 600m in length, and implementing a 600m 20mph limit covering The Street will reduce the speed limit distances for the limits either side, making them too short.</p> <p>23/11/2023- KCC to take this back to Planning & Advice colleagues to discuss options with lengths of proposed 20mph & existing 30 & 40mph limits. This would include Ninn Lane and adjoining residential roads.</p> <p>22/02/2024- This priority is determined by the build-out investigation.</p> <p>10/07/2025- This priority is determined by the build-out investigation.</p>

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					<p>18/12/2025-</p> <p>KCC is taking this forward for a funding bid for both the build out and 20mph limit in January 2026</p>
3.	The Street, Ninn Lane and Singleton Road Junction	N	There is no dropped kerb on the Singleton Road side of the pavement.	The dropped kerb would provide essential access for residents using mobility scooters, allowing them to safely reach Singleton Road from Ninn Lane.	<p>10/07/2025-</p> <p>Parsh state that mobility access is required for residents of Singleton Road and adjoining roads to access the opposite pavement on The Street (the side with the Swan & Dog Pub).</p> <p>KCC to assess the feasibility of installing dropped kerbs with tactile paving.</p> <p>18/12/2025-</p> <p>Location of a dropped kerb crossing proposed to the PC for consideration.</p>
4.	Mock Lane – Chilmington Green	N	Reducing speed limit to 20 mph	Lowering the speed limit on this section will align it with the existing 20 mph limit on surrounding roads, creating a consistent and safer environment near schools.	
5.	Chilmington Green Lane	N	Introducing 20 mph along the road	To reduce the speed to 20 mph along Chilmington Green Lane.	

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Historical Priorities Record (to be completed by the Community Engagement Officer ONLY)

Location	Has this issue been raised previously?	Problem/Concern	What are your objectives/ what options would you like KCC to consider?	KCC Comments
Hoxton Close		Speeding	Request for 20mph to include Running Foxes Lane & Wesley School Road.	<p>Traffic survey to confirm speeding issue Dec 2019 – SURVEY COMPLETED DEC 2019</p> <p>PC - Evidence community support</p> <p>PC – To confirm scheme priority & thus delivery year</p> <p>KCC – Write & carry out statutory consultation on TRO (subject to PC funding, prioritisation & commissioning)</p> <p>KCC – Design & Cost works (subject to PC funding, prioritisation & commissioning)</p> <p>£500 – surveys</p> <p>£3000 - £4000 – TRO</p> <p>£2000 – 3000 – 20mph signing/ lining</p> <p>Surveys completed December 2019. Speeds = Site 1 (nr Great Chart Primary) Mean 17mph 85th 20.3mph; Site 2 (nr shops Singleton Hill end) Mean 20.3mph 85th 25.1mph. Some existing TC & 20mph design speed. 20mph speed limit feasible – suggest zone and include side roads.</p>
Wesley School Lane & Cuckoo Lane		Parking issues in vicinity of John Wesley School		Investigate parking TRO (waiting on PC to confirm if they wish to proceed) – On Hold

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				<p>KCC to link PC & School with KCC School Travel Planner. Please ask the school to contact Iona.Rogulski@kent.gov.uk (KCC Transport Planner)</p> <p>PC to ask ABC if they have resource to carry out some short-term targeted parking enforcement.</p> <p>£3000</p> <p>KCC School travel planner can advise school on host of 'soft measures' to help address school related traffic/ parking problems.</p> <p>Further parking restrictions likely to be flouted as existing are and not address problem.</p>
The Street j/w Chart Road		Closure of The Street at the Chart Road and to reduce through traffic	One way traffic system and or road closure.	<p>Deemed unfeasible for the following reasons:</p> <p>Lack of defensible justification;</p> <p>Bus service provision will be negatively impacted in Great Chart. Stagecoach services 2 and 400 currently serve residents of Great Chart via The Street;</p> <p>Bus operator has indicated their objection to such a proposal & highlighted the resultant bus service(s) withdrawal if The Street were to become inaccessible;</p> <p>Residents in the locality who rely on the bus to access education, health care, employment, groceries, retail, & social activities etc will be disadvantaged;</p> <p>KCC encourages bus use as a sustainable method of transport – recognising its importance in addressing pollution & congestion as well as supporting independence & tackling disadvantage;</p> <p>Great Chart does have a by-pass and therefore does have some relief from previous levels of through traffic;</p> <p>Proposals have been designed to address the 'bottleneck' on the A28 by Matalan – this is awaiting funding.</p>

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				<p>An alternative option to discourage through traffic and reduce the negative impacts of the remaining traffic has been provided in the form of a traffic calming scheme for The Street.</p> <p>15/11/2022- Discussed again with PC and agreed to put into Historical Record as not realistically feasible due to above reasons discussed previously.</p>
Chart Road		National Speed limit sign may encourage speeding	Removing the signs	<p>15/11/2022- PC advised that we can't just remove signs without changing the speed limit. Signs need to be in place to advise of limit change.</p>
Outside Ashford Prep School, Ashford Road		Vehicles turning left into the village	No left hand turn sign opposite junction with the school exit	<p>15/11/2022- PC stated that the school currently has their own signs up advising vehicles not to turn left, which are mostly ignored. PC believe that having an official "No Left Turn" sign would deter more vehicles from turning into the village and causing traffic issues. Example of Apsley Road coming out of car park used by PC as similar use. PC suggested that targeted enforcement of this sign could help cement future compliance.</p> <p>KCC to investigate suitability and possibilities of using the sign for this purpose and in the location.</p> <p>PC to explore potential road markings on school ground to encourage right hand turn.</p> <p>PC to bear in mind that enforcement of non compliance would fall to Kent Police who are unlikely to specifically enforce this due to resources and their prioritisation of their workload.</p> <p>16/11/2022-</p>

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				<p>Advice gained from Planning & Advice Team (P&A) who have stated that this is not a suitable use of the "No Left Turn" sign. These signs should be used to negate a risk or deter traffic from travelling in a direction whereby there is nothing for them to realistically travel to.</p> <p>Due to the fact that crash data does not show any collisions on The Street in the last 3 years, we cannot say that it is negating a risk.</p> <p>We also have to consider that people from the village will be taking their children to school so therefore can't dictate that they have nothing for them to travel too.</p> <p>P&A also of the belief that the sign will not deter people who regularly turn left as they know there is no risk for doing so and enforcement of this is unlikely.</p> <p>Not a feasible option so moved to historical record.</p>
Hoxton Close		Safety of pedestrians. Request for elderly people crossing signs.	Elderly crossing signs/Raise Crossing.	<p>No Personal Injury crash problem here. 20mph scheme should have positive impact on road crossings. Suggest review post implementation of 20 scheme.</p> <p>15/11/2022- Discussed along with the plan for the raised crossing design provided to PC.</p> <p>Discussions had whether worth putting up elderly people crossing signs before implementing the crossing as a cheaper method. If not successful to then look at implementing the crossing.</p>

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				<p>PC also discussed location of the crossing and queried whether more suitable further up on the other side of Askes Court.</p> <p>KCC may be able to fund signage if this is decided.</p> <p>KCC have informed PC previously that they are willing to pay half towards the crossing if completed this financial year. £4,500 paid by PC.</p> <p>PC to discuss at their December meeting and inform KCC of their preference regarding both the crossing and the signage.</p> <p>16/11/2022- Confirmed that crossing is to be paid for in full by KCC so that it can be completed this financial year as important to implement for accessibility being a traffic calming measure and an access and safety asset.</p> <p>Therefore Elderly Crossing signs not suitable at this time with the 20mph and accessible crossing being installed.</p> <p>Once work underway this will move to historical record.</p>
Matalan Roundabout		Drivers using the wrong lane	Better improved road markings at the roundabout to direct the traffic	<p>22/02/2024-</p> <p>PC reporting road rage issues due to vehicles using the incorrect lanes from Brookfield Road to manoeuvre the roundabout. This is not a crash cluster site and KCC do not routinely put road markings down unless believed to have a positive effect on crash numbers. Highway Code states what lanes should be used when using a roundabout, and additional road markings not believed to have much of a positive effect on driver</p>

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				<p>behaviour here, as it appears drivers are using the incorrect lanes to avoid being stuck in traffic.</p> <p>For KCC to discuss further with Planning & Advice colleagues.</p> <p>23/02/2024-</p> <p>KCC have discussed this internally and in agreement that directional arrows will likely make no improvement to the situation here as drivers are doing this knowingly to avoid traffic.</p> <p>Improvements planned on the A28 as part of the developer agreement linked to Chilmington Green should improve the situation here, however developer has pushed back on this. KCC Developer Teams are working hard to address this.</p>
Singleton Hill/Strouts Road		To create a safe crossing from Imperial Way over Bucksford Lane to Strouts Road. This would also form the route of a walking bus scheme.	Zebra crossing	<p>18/05/2023-</p> <p>Controlled crossings need to be evidenced via an equation called PV2 (PV Squared). This consists of a traffic survey and pedestrian survey conducted at the same time. The data obtained is then run through an equation which specifies if it meets the requirement for the installation of a controlled crossing.</p> <p>KCC to obtain a quote for these surveys for the parish.</p> <p>22/02/2024-</p> <p>KCC not confident that the data collected from surveys would qualify for a controlled crossing here, therefore PC and KCC in agreement that the cost of the surveys cannot be justified at this time.</p>

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				<p>KCC to attend site and explore option of relocating the pedestrian warning sign to incorporate the dropped kerb here with the addition of a SLOW marking. Also look to remove one of the roundabout warning signs as there appears to be 2 right next to each other which is cluttering the site.</p> <p>10/07/2025-</p> <p>Scheme completed on 10/07/2024 to improve pedestrian warning signage and 30mph gateway</p>
Etchden Road		There is a large population of deer living in the forest along Etchden Road, the animals are often crossing the road, which drivers are unaware of.	Signs along the road to warn drivers deer crossing.	<p>18/05/2023-</p> <p>PC state no known collisions but near misses occurring and a lot of sightings of deer around the wooded section of the road.</p> <p>KCC to investigate what is required from the DfT to install these signs.</p> <p>22/02/2024-</p> <p>KCC to attend site to see if there is any signage on place currently and look for suitable locations to install signage.</p> <p>10/07/2025-</p> <p>Scheme completed on 03/10/2024 for installation of deer warning signs</p>
Mock Lane to the top of Singleton Hill		This section is part of the route to the primary and secondary schools in Chilmington Development, and the parish council would like to see the	Speed reduction	<p>18/05/2023-</p> <p>KCC Active Travel Team are currently investigating options for routes to Chilmington School due to the recognised issues surrounding this school. At this time,</p>

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		reduction of speed from the national speed limit to 30 mph or 20 mph, in addition part of Chart Road that runs between Cuckoo Lane and Mock Lane		<p>no feasible schemes have been established but work continues.</p> <p>At this time with the current environment, it is not suitable to reduce the speed limit on this road and the average speeds are between 20-30mph. Therefore, a reduction of the speed limit will not improve this issue as the average speeds will be the same as they are.</p> <p>KCC to explore option of introducing the “School Streets” scheme on Mock Lane. This would close the road to all traffic from the junction of Mock Lane with Bucksford Lane and Chart Road, all the way down to the school. This has been introduced in only a few locations in Kent with mixed success, but believed that this may be an appropriate option here.</p> <p>Information pack on School Streets sent to PC, along with HADMS data for Mock Lane, Bucksford Lane & Singleton Hill</p> <p>22/02/2024-</p> <p>Mock Lane has been closed by KCC’s Ops Team due to extent of damage to the road surface being deemed a safety hazard. This has been closed off with plastic barriers, however PC report that these are regularly moved allowing traffic through. This has been reported to the Highway Manager, however further discussion will be had regarding this to see how often this is happening and discuss options moving forward. This will also help to inform future decisions regarding Mock Lane and the idea regarding a model filter.</p> <p>Chilmington Green Primary School have been asked several times to complete their School Transport Plan</p>
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				<p>to assist with decision making, however this has not been completed yet.</p> <p>PC and KCC in agreement that the crux of the issue here is Chilmington Avenue not being open to allow vehicles to bypass Mock Lane, as there is nowhere currently for vehicles to turn around after dropping children off. The school have been asked about using their carpark as a turning point for parents, however they have said this is not an option. This makes the model filter option unfeasible at this time.</p> <p>10/07/2025-</p> <p>A model filter was considered to create a safer route on Mock Lane for pedestrians and cyclists, restricting motor vehicles, but this was reliant on permission from Chilmington Green Primary School & Brett Concrete to allow turning on their private land. This was not possible and therefore the scheme is not feasible.</p> <p>Nothing further identified that can be completed via the HIP to improve this situation and is reliant on the development agreement being fulfilled.</p>
Bucksford Lane		Residents reporting speeding issue.	Speed humps and/or extra SID location	<p>18/05/2023-</p> <p>HADMS data shows average speeds around 20mph so no evidence of a speeding problem where speed humps would be justified.</p> <p>HAMDS data sent to parish along with 30mph toolkit information pack. For PC to inform KCC if they would like a 30mph toolkit put together, which is a free resource.</p>

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				<p>KCC to ask the appropriate team regarding an additional SID.</p> <p>22/02/2024-</p> <p>KCC to discuss with the team who run the SIDs about an additional location. PC have been informed previously that they have met their maximum limit for locations.</p> <p>PC state that the main issue here is during the warmer months with people having car meets in the car park at the end of Bucksford Lane and speeding to and from.</p> <p>KCC have suggested Speed Watch as a likely more effective deterrent to this sort of driver group, as if they are currently ignoring the speed limit, a SID is likely not going to have much more of an effect on them, whereas the risk of being caught may do. Therefore, further advice given to inform Kent Police of persistent issue to request targeted enforcement.</p> <p>23/02/2024-</p> <p>PC sent SID assessment form to complete and return.</p> <p>KCC to conduct a traffic survey during the summer months when PC state the issue is most prevalent to determine speeds.</p> <p>10/07/2025-</p> <p>SID installed.</p>
Hoxton Close		Speeding	Roundels and additional signage in the area to promote 20 mph speed limit.	22/02/2024-

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				<p>PC reporting that they believe that drivers are unaware of the 20mph limit here, believed to be down to the location of the 20mph terminal at the junction with Singleton Hill being too close the junction.</p> <p>KCC to fund and install a 20mph roundel at this terminal to enhance the message.</p> <p>23/02/2024-</p> <p>Scheme raised (Ref 24-AS-HIP-1445)</p> <p>10/07/2025-</p> <p>Scheme completed 11/07/2024 to install an additional 20mph roundel at the start of the limit. KCC have also supplied the parish with a 20mph toolkit to help with education regarding the limit and reinforcing it.</p>
Chilmington Road		The current speed limit of 60 mph is too high for this stretch of the road.	Going forward the plan is to reduce the speed limit the 40 mph the Parish Council would like to request this to be brought forward and have it in place as soon as practically possible	<p>10/07/2025-</p> <p>This forms part of the development agreement and cannot be brought forward by the Highway Improvements Team as the legal process is in place.</p>
Mock Lane and Bartletts Lane		The road is not adequate nor has the capacity to cope with the additional traffic.	Closure of Mock Lane and Bartletts Lane would discourage access and divert the traffic to more adequate roads.	<p>10/07/2025-</p> <p>A model filter was considered to create a safer route on Mock Lane for pedestrians and cyclists, restricting motor vehicles, but this was reliant on permission from Chilmington Green Primary School & Brett Concrete to allow turning on their private land. This was not possible and therefore the scheme is not feasible.</p> <p>Nothing further identified that can be completed via the HIP to improve this situation and is reliant on the development agreement being fulfilled.</p>



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