NEIGHBOURHOOD WATCH PERSONAL ACTION PLAN

2024

For

91725 Peter New B.E.M. Kent Police Volunteer& Community NHW.

January1st 2024

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By 91725 Peter New Police Volunteer & Community Neighbourhood Watch

Dear Council

I do not for one moment anticipate that 2024 will in anyway slow down on crime challenges from what we faced in 2023, in fact I expect an increase.

Most of my report is my personal action plan to tackle crime in 2024.

This is my planned statement about how I will work. This report is my scene setter for 2024.

Kent Police have launched their police plan for communities that gives areas, albeit very large areas, a named **BEAT OFFICER POLICE CONSTABLE**. A clear point of contact. The model was launched with Ashford at only 50% officer strength, but it is hoped in early 2024 more officers will be added in. I am hopeful it will provide 2 officers for each area. In the words of Matthew Scott, the Kent Crime commissioner,

"The defining features of neighbourhood policing can be traced back to Peelian principles. The clear emphasis being on prevention." (Sir Robert Peel 1829 established the Met Police)

This fits exactly into the role of Neighbourhood Watch (NHW)This is my bread-and-butter work.

NHW working together, looking at crime trends and crimes in the wider district we can keep communities as crime free as possible and the residents free from being a victim of crime. Equally as important to keep residents, especially the vulnerable and elderly, free from the fear of being a victim of crime also. Criminals will target those groups!

Never ever has there been a mandate to be organised and responsive to crime activity, but every step of the way we have the most proactive crime prevention plans and strategies we can.

It will allow us to set out to other partners and the police "this is all we are doing in the locality and the community. Our partnership will now be developed still further with your support, and we head into the 2024 in good shape with clear objectives.

In 2024 my plan will work as follows.

I will bring/or send a report to each council meeting.

I will attend as many meetings as I possibly can.

I will attend, if possible, your Annual meeting of Electors and make a presentation.

I will continue to build yours and surrounding areas NHW Membership

I will continue to engage with residents.

I will continue to use the Facebook facility across all groups I contribute to.

I will look to explore other communication platforms during 2024.

I will look to use the councils Websites for crime prevention advice.

I will contribute to Council and Councillors Newsletters with any space granted.

Peter

Peter New

91725 Kent Police Volunteer & Community Neighbourhood Watch

NEIGHBOURHOOD WATCH PLAN for 2024

By 91725 Peter New B.E.M. Kent Police Volunteer & Community NHW.





This will be the plan that I work to during 2024. I will present this to my Neighbourhood Watch Members and to partners especially the following.

- 1. Individual councillors
- 2. Community and Parish Councils across the District
- 3. Ashford Borough councillors
- 4. Kent County Council councillors
- 5. Any agency that helps to provide support to the Community.

I will look to work as closely as possible with Kent Police especially the newly appointed Beat Officers to help keep the communities safe and secure.

To keep residents as crime free as possible and, also as important, free from the fear of being a victim of crime.

That will be achieved by:

- 1. To provide as much crime prevention and safety advice to prevent crime occurring in the first instance.
- 2. When a crime has occurred to prevent a similar crime nearby and then prevent a crime trend developing across the wider district, whilst at the same time support front line officers to obtain evidence, witnesses, and information to assist in investigations whilst supporting the victims of crime.
- 3. To re issue crime prevention and advice from the information learnt from crime investigations.

IN SIMPLE TERMS

Can we prevent crimes in the first place? if they occur can we provide as much support to the Police as we can and support the victims. Can we learn from those crimes and issue better more informed and targeted crime prevention from those "lessons learned".

HOW WILL I ACHIEVE THAT?

- 1. Recruiting, growing and developing an email data base of residents in NHW
- 2. By building a data base of telephone contacts for those residents who are not on the internet and only have landline telephone contact.
- 3. By developing my Facebook groups to reach communities which at present stands at 200 groups.
- 4. By exploring and developing other media platforms to communicate quickly with communities e.g. Nextdoor, WhatsApp, X (Twitter).
- 5. By writing and contributing to Community magazines.
- 6. By writing and contributing to Council Newsletters and Magazines.
- 7. By writing and contributing to Individual Councillors newsletters.
- 8. By contributing when requested by local and national media platforms.
- 9. To make presentations at the Annual Electors meeting of Parish and Community Councils
- 10. By holding public Engagement meetings.

Items 2,5,6,7,8,9 and 10 above are essential to address the concerns that Kent Police rely heavily on internet platforms to communicate, many residents especially the elderly and vulnerable in communities only have a landline telephone. My plan will not and must not leave them behind.

I make no comment on the effectiveness or how Kent Police communications platform MY COMMUNITY VOICE has worked to date or is working. That assessment will be made by the end users, the people in communities! I have a proven track record with NHW over 5 years, it will be for MCV to try to match those. The public will judge. Our residents are not actually too concerned how they are told, they just want to be told!

Residents and councils will decide on performance and effectiveness, and I am very confident that my work with Neighbourhood Watch in communities has stood the test of time and my performance and will continue to grow and develop very strongly.

My continued goal is to lobby and seek a root and branch review of communications in Kent Police with very simple terms of reference.

'How does Kent Police want to communicate with residents in the years 2025 to 2030'.

'How are current communications working and their effectiveness'.

'What are the approved methods for use in the communications process and are they still right and effective in 2024.



This year my own personal 10-point approach which will be:

- 1. To carry out proactive **CRIME PREVENTION** with special attention to the elderly, and vulnerable residents who will always be targeted by criminals. Special groups will require special attention.
- 2. To target **PREVENTABLE** and **AVOIDABLE** crimes
- 3. IF CRIMES OCCUR:

Try to prevent further crimes in the direct area.

To support victims of crimes.

To support and assist operational colleagues and make appeals/collect evidence, especially any form of CCTV.

To go again into the community with crime prevention from lessons learnt.

To look and act quickly where crime trends occur in the wider Kent areas.

- 4. To target ANTI SOCIAL BEHAVIOUR/ CRIMINAL DAMAGE/ FLY TIPPING & RURALCRIMES
- 5. To target DRUG ACTIVITIES that drive so much other crime.
- 6. To target KNIFE CRIME
- 7. To target VIOLENT CRIME and especially support the VIOLENCE AGAINST WOMEN AND GIRLS CAMPAIGN
- 8. To try to stay ahead of the SCAMS/BOGUS CALLERS/ROGUE TRADER EVENTS
- 9. To continue to build a strong NHW MEMBERSHIP across the District and to ENSURE ALL CRIMES are reported and crime numbers obtained so that the progress can be followed up on and the police can be held to account on lack of perceived response/shortfall in performance and then raise concerns in the correct manner to try to improve.
- **10. PUBLIC ENGAGEMENT** To hold regular Public Engagement meetings using many of the Community Hubs that now operate. These events will allow face to face dialogue with residents and will require the operation of that most underused skill we have.

'LISTEN TO RESIDENTS CONCERNS AND WORRIES'

That also will be a major factor in shaping ongoing crime prevention from myself and to provide vital intelligence, especially to Beat officers to help shape and plan proactive patrols and interventions on hot spot issues.



WHAT WILL BE THE ACTIONS TO DELIVER MY PERSONAL 2024 PLAN

1. CRIME PREVENTION

Again, working with Neighbourhood Watch to put as much crime prevention out into the community via all methods available. Especially council newsletters and community magazines delivered door to door that will reach the members of the community who are not online.

Ensuring our vulnerable and especially the elderly, are not missed with the police drive to report and communicate everything online.

Many of our elderly and vulnerable are not online, I must ensure I reach them. Special groups will require special attention.

I have developed OPERATION GUARDIAN ANGEL whereby a vulnerable person's address can be located and badged up with signs like 'no unwanted callers' but the email contact for a relative can be linked to the address so they can help with warnings and alerts.

I have developed OPERATION EVEREST to assist in alerting the Nepalese community to crimes where their community and culture are especially vulnerable to be targeted by criminals.

I have developed OPERATION HORIZON to recruit at source the growing population on new build sites across the district. To help build community cohesion and alert people from outside East Kent to the type of crime trends to be alert to. This has proved essential as many come from overseas arriving in the UK due to a whole series of issues.

2. PREVENTABLE and AVOIDABLE CRIMES

Exactly what they say they are. If we are careful and we keep our properties and vehicles as secure as we can. If we can ensure we leave absolutely nothing on show in a vehicle we can reduce the risk of being a victim of crime.

Vehicles, sheds, garages, barns, stables, outbuildings, and any external storage are vulnerable. Theft of vehicles and motorbikes can be prevented.

Theft of internet shopping parcels off doorsteps is a rising trend with delivery vans now followed. Safe arrangements can prevent this.

Importantly, if the police do not reduce demand on their resources by the prevention of avoidable and preventable crimes they will continue to be overloaded and unable to meet public expectations.

3. IF CRIMES OCCUR

As soon as possible send out alerts and crime reports to try to prevent further crimes in the area.

To assist operational colleagues in ensuring any evidence is not lost to the investigating officers. This is especially the case with the public posting on media outlets like Facebook ensuring vital CCTV evidence is not lost.

Of all the many faults of the police, they are not clairvoyant they must be informed.

Promulgate any lessons learned from a crime investigation and reports as soon as possible.

Then to go into the community again with new crime prevention from the outcomes of crimes.

At all times support victims along the way.

4. TARGET RURAL CRIME, ANTI SOCIAL BEHAVIOUR, CRIMINAL DAMAGE and FLY TIPPING.

These are crimes that blight communities and cause upset and distress. To again ensure every incident is reported so the full extent of the problems is known. Feed into the Beat officers who can plan actions in the areas of concern. I am developing a very strong working partnership with EAST KENT RURAL POLICE TEAM and have had some encouraging results to date.

Catapults are a problem to be targeted also.

Anti-Social behaviour and criminal damage, these crimes are often very closely linked, and cause upset and distress in communities.

Many residents suffer in silence, the need to report every and each incident must be part of the 2024 NHW Plan.Beat officers can only plan and act if the know!

5. DRUG ACTIVITY

This is an important part of my plans as this issue drives so much other crime as persons with no funds steal from vehicles, sheds and garages etc to fund the habit. It is also a grave danger to our youth who can get into issues that pose the most grave of outcomes.

It can also bring a level of violence to a community. Recent excellent work by officers in the area have intercepted knives, weapons and in one case a machete. All drug activity must be reported.

6. KNIFE CRIME.

This is a Pete's 'cloud on the horizon' warning. The dreadful national cases and activities in nearby London are a warning. It does not have to happen in East Kent for us to be front foot proactive in our prevention and education. I will build this issue into my work. Also see item 5 drug activity.

Throughout 2024 there will be a number of Kent Police campaigns but I feel there is a need to build this crime concern into a more wider crime prevention programme.

7. VIOLENCE AGAINST WOMEN & GIRLS POILICE CAMPAIGN (VAWAGS)

This issue has been built into police plans since several very high-profile incidents across the country including Kent.

The police have a model.



Crimes and behaviour covered by the term Violence against Women and Girls (VAWG) include:

- · rape and other sexual offences
- · domestic abuse
- stalking
- · 'honour'-based abuse (including female genital mutilation forced marriage, and 'honour' killings)
- as well as many others, including offences committed online

We are committed to eradicating all forms of violence against women and girls and have a strong approach to actively pursue violent perpetrators. We want women and girls who live, work and socialise in our communities to feel safe. To achieve this we will be focussing on five key areas:

- 1. holding offenders to account
- 2. support victims
- 3. keeping you safe
- 4. our culture
- 5. strengthening the system

I have challenged the police to have **PREVENTION** as its number one on its key issues.

As an ex senior fire officer, I would not have written a plan that said our key principles were, 'If your property catches fire, we will put it out!!'

NO! Holding offenders to account almost accepts that there will always be offenders. We must and I will strive to drive **PREVENTION** as the number one principle and my plan would read as follows.

- I. PREVENTION
- **II. KEEPING YOU SAFE**
- III. SUPPORT VICTIMS
- IV. OUR CULTURE
- V. HOLD OFFENDERS TO ACCOUNT (debrief lessons learnt from cases)
- VI. STRENGTHEN OUR SYSTEMS (constant review, where can we be better)

8. SCAMS, ROGUE TRADERS, and BOGUS CALLERS

There is a SCAM for anything and everything and always a risk of BOGUS CALLERS, ROGUE TRADERS

These crimes will look to target our most vulnerable in the community, many of which will not be on the internet or mobile phones and thereby miss many of the alerts that are poured out into the community.

These crimes can come from 3, 30, 300 or 3000 miles away.

They can come from landline phones, mobile phones, computers, tablets, laptops, letters and even face to face on the doorsteps.

These criminals rely on us acting quickly and in haste, AND in a hurry with no time to think.

We must take our time and check. If in doubt, **do nothing!**

It worries me that some old age pensioners when scammed are so embarrassed that they do not tell even their family. Some never ever recover their confidence!! We must encourage all incidents to be reported and may rely on relatives to help us with this issue.

9. NEIGHBOURHOOD WATCH MEMBERSHIP

I will look to increase and build my NHW Membership.

Crime alerts will be posted on as many Facebook Groups throughout Kent and Local Communities.

Targeted emails will be sent to NHW members in areas where there have been crimes or crime prevention is to be issued.

Telephone warnings in some instances where a person is at risk and has no other warning platform.

If we can get every property into NHW, we can help prevent crime. The more we are the stronger we are.

Our work together must be:

KENT COUNTY COUNCILLORS

TO KEEP RESIDENTS CRIME FREE and KEEP RESIDENTS FREE FROM THE FEAR OF BEING A VICTIM OF CRIME.

In 2024 I enjoyed incredible support from Parish Councils and Community Councils, and I look to build on that and develop still further those partnerships.

I link in and have been supported by ASHFORD BOROUGH COUNCILLORS and

The work with NHW must be to get the REPORTING OF ALL CRIMES.

It is only with understanding the full extent of all crimes that crime prevention can be targeted and Beat Officers allowed to shape patrols and intervention. The police are noy clairvoyant, they must be informed.

Once a crime is reported and a crime number issued:

- ✓ We have an idea of the range and extent of the crimes
- ✓ We may have a trend building
- ✓ We have a crime number to add further information to
- ✓ We have a crime number to follow up progress on

The real important issue is you will have a number where if you feel you did not get the correct response from the police and or outcomes you have a crime number to go back to them with and seek an explanation.

Again, not ranting and swearing on Facebook but a polite and reasonable request made as per the published procedure for complaints.

To challenge ourselves, and that's all of us, to try and improve and be better.

Quite simply to try and be better because we will need to be better in 2024.

10. PUBLIC ENGAGEMENT

Exactly that. To carry out as much public engagement as I can. To talk to the communities about crime prevention and crime trends. Importantly though is to listen and reassure. Seek venues to achieve this, bookings already taking shape.

To pick up information and intelligence to assist the Beat Officer team.

To support councils with their events. Especially their annual meeting of electors.

To attend special groups

To attend and speak at Women's Institutes (VAWAGs Campaign)

To attend Community Hubs

RISK ASSESSMENT

These are common 'risk areas', this is where 'you could' be vulnerable to crime:

- Property to be secure at all times
- Garages, sheds, barns, stables, outbuildings, and any form of External storage
- Isolated village halls and sports clubhouses and changing rooms
- Vehicles if you leave items on show when parked
- Vans/Lorries carrying tools/equipment and supplies especially parked overnight.
- Internet shopping parcels stolen from doorsteps; vans now followed
- Theft of number plates for other crimes
- Thefts of number plates for drive off fuel thefts

- Theft of domestic heating oil from external storage tanks
- Catalytic Converter thefts
- Thefts from horse establishments.
- Theft of fuel from vehicles.
- Theft on farms and of farm machinery
- Thefts on building sites/developments of construction items and then from properties finished and ready for occupation, items like the white goods etc.
- Rural crimes
- Animal crimes, dog attacks and attacks on cattle especially sheep.

The above list gives headings of crimes which occur on a regular basis.

My thoughts are to warn and prepare not scare and frighten. Please consider joining Neighbourhood Watch if you are not a member. It is free. Just read and stay safe.

Contact me:

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Remember "CRIME CANNOT FLOURISH IN COMMUNITIES THAT CARE AND WHO ARE ALERT AND VIGILANT"

Thank you for your support Peter

Peter New 91725 Kent Police Volunteer & Community Neighbourhood Watch



I will always carry my Police I.D. when working on Neighbourhood Watch